

Landis Plastic Surgery Financial Policy

Fee Estimate Overview: Included in your financial estimate are all pre- and post-operative visits. Your financial estimate will be honored for 60 days. After 60 days, please contact the office for an updated estimate. Please be advised that fees are non-refundable and post-procedure refunds are not offered under any circumstance.

Consultation Fee: There is a \$150 consultation fee that is due at time of scheduling your consultation. The consultation fee may be applied to your surgeon fees on surgery that occurs within six months of your original consultation. After six months or for any dissimilar consultations, another consult fee will be required with a new consult appointment.

Rescheduling Consultation: You must provide at least two business days' notice to cancel or reschedule your consultation, or you will forfeit the consultation fee.

Surgery Fees: A \$1,000 non-refundable booking fee is due when scheduling your surgery. The remainder of the surgeon's fee is due at the pre-operative appointment 2 weeks prior to surgery. Payment for the facility fee and anesthesia fee will be arranged with the surgery center prior to your surgery date. Your anesthesia fees are based on time in the operating room. It is possible that surgery may be longer than estimated. When this occurs, the anesthesia group will bill you for the additional time.

Prescriptions & Labs: Please note that you will be responsible for filling prescription medications, and may be required to obtain medical clearance, labs or other tests of which are your financial responsibility and are not included in this estimate.

Pathology: If surgical specimens are sent to pathology for evaluation, you will receive a bill from the lab.

Cancellation: If you cancel your surgery prior to 14 days of the scheduled date, you will be refunded the surgeon's fee less the booking and consultation fees. However, if you cancel your surgery within 14 days of the scheduled date, or if your surgery is rescheduled due to non-compliance with pre-surgical requirements, your surgeon's fee is non-refundable as time has been reserved for the physician.

Rescheduling Surgery: At the practice's discretion, the booking fee and/or surgeon's fee may be applied toward a rescheduled surgery at a future date. Any rescheduled surgeries must occur within six months of booking date to utilize booking and/or surgeon's fee.

Revision Surgery: Some surgical outcomes may require a revision despite the best efforts of the surgeon, staff and patient. Individuals with poor skin tone, weight loss, or certain medical conditions are more likely to require a revision. Examples of such issues are scarring, asymmetry, capsular contracture, and umbilical modification. Revisions are typically not performed until 6 months post-operatively to allow full healing. If a revision is necessary and performed within 12 months of surgery, the surgeon's fee may be waived. Additional fees for anesthesia, facility and supplies are the responsibility of the patient. The surgeon's fee will not be waived if the patient was not compliant with pre- or post-operative instructions, missed post-operative appointments or weight has fluctuated more than 10 lbs from weight at the time of surgery.

Complications: Some post-operative complications are statistically unavoidable and may require further surgery due to unforeseen circumstances despite the best efforts of the surgeon, staff, and patient. Examples of such issues are bleeding, infection, or wound healing delays. Surgery may be required either on an emergency basis (bleeding) or on an elective basis (wound healing delays). If reoperation is necessary the surgeon's fee will be waived, but the fees for anesthesia, facility, and supplies are the responsibility of the patient. The surgeon's fee will not be waived if the patient was not compliant with pre- or post-operative instructions or missed post-operative appointments.