

Landis Plastic Surgery Financial Policy

Fee Estimate Overview: Included in your financial estimate are all pre- and post-operative visits. Your financial estimate will be honored for 60 days. After 60 days, please contact the office for an updated estimate. Please be advised that fees are non-refundable and post-procedure refunds are not offered under any circumstance.

Consultation Fee: There is a \$150 consultation fee that is due at time of scheduling your consultation. The consultation fee may be applied to your surgeon fees on surgery that occurs within six months of your original consultation. After six months or for any dissimilar consultations, another consult fee will be required with a new consult appointment.

Consultation Scheduling: You must provide at least two business days' notice to cancel or reschedule your consultation, or you will forfeit the consultation fee. You will be notified one week and two business days prior to your appointment to confirm via phone call and/or text message. We require confirmation of your appointment at least two business days prior to your appointment to avoid cancellation and forfeiture of your \$150 consultation fee.

Surgery Fees: A \$1,500 non-refundable booking fee is due when scheduling your surgery. All surgeon fees, facility fees and anesthesia fees are due directly to Landis Plastic Surgery at the pre-operative appointment at least two weeks prior to surgery. If all fees due are not paid at least two weeks prior to surgery date, your surgery may be rescheduled or cancelled.

Prescriptions & Labs: Please note that you will be responsible for filling prescription medications, and may be required to obtain medical clearance, labs or other tests of which are your financial responsibility and are not included in this estimate.

Pathology: If surgical specimens are sent to pathology for evaluation, you will receive a bill from the lab.

Cancellation: If you cancel your surgery prior to 14 days of the scheduled date, you will be refunded the balance paid minus the booking and consultation fees. However, if you cancel your surgery within 14 days of the scheduled date, or if your surgery is rescheduled due to non-compliance with pre-surgical requirements, your surgeon's and anesthesia fees are non-refundable as time has been reserved for the providers.

Rescheduling Surgery: There will be a \$500 fee to reschedule your surgery at any point. At the practice's discretion, the booking fee, surgeon's fee, anesthesia fee, and facility fee may be applied toward a rescheduled surgery at a future date. Any rescheduled surgeries must occur within six months of booking date to utilize booking and/or surgeon's fee.

Revision Surgery: Some surgical outcomes may require a revision despite the best efforts of the surgeon, staff and patient. Individuals with poor skin tone, weight loss, or certain medical conditions are more likely to require a revision. Examples of such issues are scarring, asymmetry, capsular contracture, and umbilical modification. Revisions are typically not performed until 6 months post-operatively to allow full healing. If a revision is necessary and performed within 12 months of surgery, the surgeon's fee may be waived. Additional fees for anesthesia, facility and supplies are the responsibility of the patient. The surgeon's fee will not be waived if the patient was not compliant with pre- or post-operative instructions, missed post-operative appointments or weight has fluctuated more than 10 lbs from weight at the time of surgery.

Complications: Some complications are statistically unavoidable and may require additional care or further surgery due to unforeseen circumstances despite the best efforts of the surgeon, staff, and patient. Examples of such issues are, but not limited to, bleeding, infection, or wound healing delays. Any hospital stay and/or surgery may be required either on an emergency basis (bleeding) or on an elective basis (wound healing delays). If hospital admission and/or additional surgery is necessary the surgeon's fee will be waived, but any fees such as hospital stay, anesthesia, facility, and supplies are the responsibility of the patient. The surgeon's fee will not be waived if the patient was not compliant with pre- or post-operative instructions or missed post-operative appointments.

Your signature verifies that you have discussed the above policies with our staff, and that you fully understand the fees and related policies outlined above. Your signature also confirms that this is an estimate for the procedure(s) listed above and is no guarantee, of any kind, as to the outcome.

Patient Signature

Printed Name

Date

